**Process Manager Supply Chain**

Reporting to PO Supply Chain

Founded in 2014 in the Czech Republic, Rohlik is the European leader of e-grocery in Central Europe. Already active in the Czech Republic ([Rohlik.cz](http://rohlik.cz/)), Hungary ([Kifli.hu](http://kifli.hu/)) and Austria ([Gurkerl.at](http://gurkerl.at/)) and recently in Germany ([Knuspr.de](http://knuspr.de/)). By owning its end-to-end operations, including all technology in-house, Rohlik provides a superior customer experience and the freshest food from local farmers and artisans, as well as a broad supermarket selection.

**Role Overview**  
The process manager (PM) will define, measure, analyse, and interpret the processes and key performance indicators (KPIs) in the Supply Chain environment and will deliver solutions and innovation for both software and process improvements with a high level of responsibility, like plans, budgets and timelines. At the same time, the PM is involved in building Rohlík's strategy and generates ideas making the company more efficient. PM will closely work with the Supply Chain Product Owner and the Group Operational Excellence Tribe.

**What we expect from you**

* Create ideas, build concepts and solutions for Supply Chain improvements and automation, whilst keeping the big E2E picture
* Consistently pursuing continued process innovation
* Visualise processes with process maps (VSM), measure lead times, identify non value added time as pipeline for continuous improvement
* Prepare project plans, coordinate developments and lead implementations
* Define the business' benefits, prepare budgets and timelines
* Facilitate cooperation and communication with related departments (e.g. Buying department, Fulfilments Centers) and squads in company
* Manage changes to the project scope, schedule and costs
* Track project performance and perform risk management
* Report and escalate to management
* Create and maintain comprehensive project documentation
* Look for outside trends and keep Supply Chain tools at at the top of technological position

**The skills we look for**

* Designing and/or optimising Supply chain processes (Inventory & Order management, Supplier Performance management
* Processes automation through IT landscape development
* Project management skills
* Quickly iterate, evaluate and make data driven decisions
* Clear communication and intercultural leadership
* Presentation of ideas and work to the key stakeholders and leadership at Rohlik Group
* English language at C1/C2 level, German and/or Czech language is an advantage
* Overview of best practice and trends in e-commerce and retail would be an advantage

**KPI’s typical for the position**

* Projects delivered on time and expected quality.
* Improving Product Availability,
* Automation of Supply processes,

**What we offer**

* Your work will have a direct impact on the company's results
* We will implement your good ideas almost immediately – not waiting for the approval of the headquarters somewhere in the world
* You will not be bound by corporate processes
* Your work has to be innovative and meaningful, we do not want to follow trends, but set them
* Last but not least, we mainly offer a fair reward and the possibility of professional growth and education, also a great bunch of people around and a legendary company events

**Our Values**

* **Customer obsession:** Customer is in the center of our universe. Everything we do, we do for them.
* **Speed:** Better done than perfect. We build, improve and deliver fast.
* **Courage:** We are brave. We are not scared of taking ownership and making decisions.
* **Learning:** We keep learning. Information is power. Change is life and opportunity.
* **Winning:** The market standard is not good enough. We aim to win, be the best, and ahead of the market. We keep innovating.
* **Honesty:** We are open and honest to ourselves, to our teammates, and to our customers. We are able to accept feedback.
* **Optimism:** We fight in a tough environment. The more important thing is to have fun and a helicopter view.
* **Think big:** We are bold and daring in changing the future.